
Looking for a change?

Introducing **cleva**

A card to **manage spending**
for **vulnerable adults**



How Cleva!

Managing day-to-day spending by, and for, your vulnerable clients can be a headache.

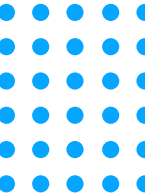
Whether you're current managing a series of bank accounts and debit cards, using cash or asking care teams to pay for items and claim the money back - it's undoubtedly hard to keep track of, risky or places an undue burden on personal finances.

Cleva is here to solve these problems.

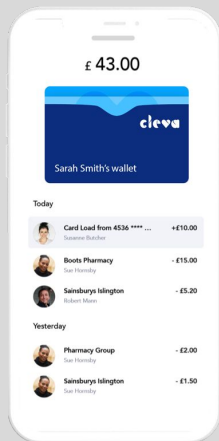
Cleva is a shopping and expense card, built just for vulnerable users.

It's a simple, safe way for you to control spending by, and on behalf of, your vulnerable clients.

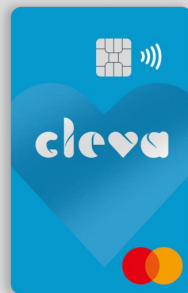
It cuts management time and costs, adds safeguards to spending and provides peace of mind to your clients, their families and the courts.



How does Cleva work?



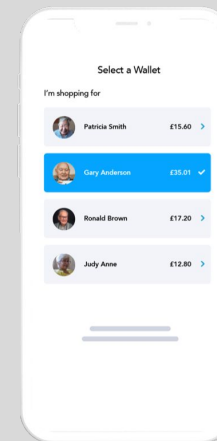
Every client has a digital wallet. You can load money onto this wallet on a regular schedule - for example £50 per week - or you can top it up when required.



You can link one or more Cleva cards to a wallet.

Your client can have their own card, or you can provide one to each of their care team.

Cards can be used in stores and, if you allow it, for online purchases.



Our companion app allows your client, their care team or yourself to see everything they are spending and control how the card(s) are used.

Cleva can cater for any client

How Michelle uses Cleva

Example 1

Michelle has a learning disability which means that someone else needs to manage her finances.

- 1 Your organisation loads money onto Michelle's wallet when she needs it



- 2 Michelle uses her Cleva card to buy shopping and other essentials



Michelle, with her Cleva card

- 3 You can monitor Michelle's spending and manage how she uses her card



She has a fairly independent life, living alone and shopping for herself, but your organisation is responsible for controlling and monitoring what she spends.

How Sajid uses Cleva

Example 2

Sajid has more complex care needs. His physical disability means that he lives in a group home, run by a manager.

- 1 Your organisation loads money onto Sajid's wallet when he needs it



Sajid's Cleva wallet

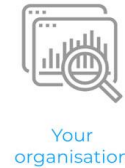
- 2 Each of Sajid's care team has a Cleva card. They use these cards to buy things that Sajid needs.

Sajid's team



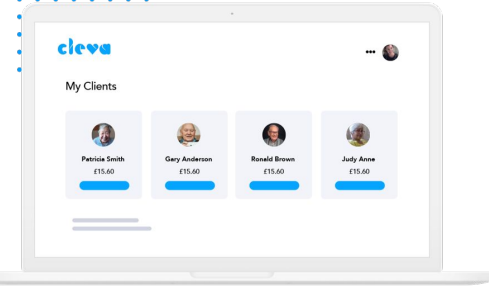
Sajid

- 3 You can monitor what everyone is spending on Sajid's behalf, and control how the cards are used.



As with Michelle, your organisation is responsible for controlling and monitoring what he spends.

Sajid also has carers who look after his needs: for example, they do his shopping and often take him out for day trips.



How do I manage Cleva?

Cleva includes a full web-based management platform which allows you to:

- **View the balance** on any client wallet
- **Check every expenditure:** when, where and who
- **View all transactions** for a particular client or carer
- **Load money** onto a client's wallet, or remove it
- **Add, edit and remove** clients and carers
- **Lock and unlock** any card

We'll provide full training for your team to get you started, and Cleva has UK-based phone support, so friendly help is always just a phone call away.

And there's more

You and your team can have 'super cards' which can spend from any wallet, allowing you to purchase items on behalf of any of your clients and keep all expenditure in one place.

Cleva tracks every purchase so you know who spent the money, when, and where - and even allows the client's family to see what's being spent on behalf of their loved one.

You can download a full spending spreadsheet at any time: perfect for preparing statutory reports.

Cleva is safe, simple and protected.





One login

Once you're set up with Cleva, you'll only need one login to manage all your client accounts. No need to remember dozens of banking passwords!



Your super card

Your 'super' Cleva card can spend from any client wallet, so you can purchase anything on behalf of your clients and be reassured that all expenses are recorded in the same system.



Reduced admin

All transactions are recorded in your management system to greatly reduce admin and reconciliation time. Reports can be exported in seconds.



Family viewing

Allow your client's family to monitor expenditure on behalf of their loved ones, if you choose.



Card controls

You can set spending controls on a per-client basis. For example, you can restrict ATM withdrawals and online spending. You can also block purchases for gambling, off-licences and adult content.



Safe and secure

You'll be able to see every expense made by, and on behalf of, your client in real time. And you can manage their cards, so you're always in control.



Simple pricing with no surprises

Cleva offers a simple pricing plan. Your costs will scale with your growth, meaning you'll never pay for more than you need.

For vulnerable users Cleva costs [£49.95 a month, including 5 client wallets](#): a low cost that's almost certain to pay for itself in time saved on admin. Additional client wallets cost £9.95 per month.

There are no charges per card, only for each client wallet.

Consider how much time your organisation spends managing expenses, and how wonderful it would be to automate the process!

We know every organisation is different so [get in touch](#) and we'll provide you with a personal quote within 24 hours.

A strong, trusted team



Founded by Craig Dewar

Co-founder of Global Processing Services
One of Europe's largest payments processors; they handle all transactions for Starling and Revolut.



The team come from Osper

A card scheme for children, running since 2015, which has processed over £110M in funds. This gives us years of experience working with vulnerable clients



Technical team from Crunch Payments

Clients include Ford and Bernard Matthews



Merged with Guardian Card

In 2022, to bring their expertise within the care sector





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